DOGWOOD
FAMILY DENTISTRY

THE DOCTORS OF DOGWOOD FAMILY DENTAL

THE TOP 10 THINGS YOU MUST KNOW BEFORE CHOOSING YOUR DENTIST

DWFAMILYDENTAL.COM Albemarle - (704) 474-9017 Davidson - (704) 997-3164

Welcome Letter from the Doctors of Dogwood Family Dental

Dear Friend,

Our team at Dogwood Family Dental understands show difficult finding a new dentist can be. Which criteria should you prioritize? Which questions should you ask? The search can become even more tricky if you need a dental care provider for your child. After all, trips to the dentist during a child's early years will likely play an influential role in his or her lifelong relationship with dental health.

Whether you are looking for a dentist for yourself or your entire family, we want to help you successfully find the right dental office in Albemarle, NC, for your individual needs. The ten key factors in this report will help you pinpoint your own priorities, and they will also equip you with specific questions to ask any potential new care provider.

As you read this report, we invite you to hold Dogwood Family Dental to the exacting standards listed here. We have striven to create a dental facility and team that provides the most efficient, comfortable, and advanced dental care available, while also maintaining a kind, compassionate, and relaxing office atmosphere. If any questions arise while you are reading, you are welcome to call us anytime for answers! We are here for you.

To Your Healthiest Smile,

The Doctors of Dogwood Family Dental

P.S. When you are ready, contact either of our offices to schedule your New Patient Consultation, and discover for yourself what makes our dental offices so special. Call (704) 474-9017 to reach our Albemarle location, (704) 997-3164 to reach our Davidson location, or visit www.dwfamilydental.com to schedule your appointment today!

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1. Do They Have

Extensive Experience?

When it comes to the health and aesthetics of your smile, having experience is key. Some questions to ask a potential dentist include how long they have been practicing, how many patients they have helped, and whether their experience includes providing a variety of treatments instead of simply the same one over and over. You should also consider whether your potential dentist attends continuing education courses to stay up to date with modern advancements in the field of dentistry.

Our doctors have helped to improve numerous smiles through a wide variety of dental treatments that range from regular dental cleanings and exams to crowns and bridges. As a team, every one of us believes in the importance of staying current with the techniques and technologies available for quality dental care. For this reason, all of our dentists regularly attend continuing education courses to supplement the distinguished education and training that they received while pursuing their dental and specialist degrees. This extensive experience and knowledge allow our doctors to provide expert, professional care that matches each patient's unique needs.

2. Do They Offer

Same-Day Fillings?

In today's world, everyone is busy! Making the decision to get dental treatment shouldn't interrupt your entire schedule, which is why dentists should implement flexibility for scheduling appointments, such as same-day treatment, flexible hours, and short wait times. With today's technology in a fast-paced world, this is a necessity for any successful dental practice to run efficiently.

At Dogwood Family Dental, we want to make maintaining your oral health as convenient for you as possible. That's why we offer all three of these scheduling options. We offer convenient appointment times that fit your busy life. Our office is highly efficient, so wait times are minimal. Additionally, we can provide you with a filling on the same day that you see us for a cavity. Contact us today to schedule an appointment that fits your schedule!

3. Do They Have a

Satisfaction Guarantee?

It is very rare to find a dentist who offers a guarantee for the treatments they provide. If they do, you may find that it is isolated to the specific treatment options that get hardware or materials from a third-party manufacturer. Even then, you will discover that you must work with the manufacturer directly rather than the dental office that provided the treatment. Avoid potential complications like this by checking the fine print in any treatment guarantees from a dentist.

Our team at Dogwood Family Dental backs up all treatment with our 100% satisfaction guarantee. This is our way of showing you that we stand behind our work. If you are not 100% satisfied with the treatment you receive, we will do whatever it takes to make you happy. We take pride in our work, and we want to provide the most exceptional experience for you and your family.

4. Do They Offer Comprehensive

Dental Care?

While you may be seeking a new dentist for a specific procedure, such as fillings or just a regular cleaning, a thorough exam can reveal underlying issues that also require treatment. This is why it is important to choose a practice that can diagnose and treat all of your dental problems under one roof. This makes it easier for you to get all the treatments you need from a doctor you trust!

At Dogwood Family Dental, convenience is one of the many things you can look forward to. We are proud to offer a variety of dental treatments to our patients under one roof, so you can have all of your needs addressed, including:

- Bridges
- Crowns
- Dental Cleanings
- Dentures
- Gum Therapy
- Invisalign
- Occlusal Adjustments
- Pediatric Dentistry
- Root Canals
- Same-Day Dentistry
- Sedation Dentistry
- Teeth Whitening
- TMJ
- Tooth-Colored Fillings
- Veneers
- Wisdom Teeth Removal
- & More!

We look forward to helping you with all your dental needs at our convenient office location!

5. Are They

Spanish-Speaking?

If you or your loved one doesn't speak English as your first language, then trying to discuss complex health concerns with any kind of healthcare provider can be stressful and, in some cases, can even lead to poor treatment due to misunderstandings or miscommunications. It can also be a hassle to find someone to join you in your appointment as a translator, especially when you need a short-notice emergency appointment. To avoid problems that can arise due to language discrepancies, ask your potential dental office if any of their staff are bilingual in your native language.

At Dogwood Family Dental, we appreciate the importance of being able to communicate effectively with our patients for the best possible dental care. For this reason, our offices provide dental services in Spanish. This is just another way that we seek to go a step beyond for the members of our community.

6. Do They Offer

Emergency Care?

Anyone who has experienced a severe toothache, or a serious dental injury knows that sometimes treatment can't wait. It isn't fair that you should sit around in pain waiting for an appointment. Furthermore, delaying treatment for some emergencies can cause long-term dental health issues. Be sure that your potential new dental office offers emergency visits so you can get immediate treatment if it is ever necessary.

At Dogwood Family Dental, we understand that emergencies can be frightening and painful and that in these cases, patients need to be seen immediately. If you ever need emergency treatment, rest assured that we are available and reachable 24/7. We won't let you suffer in pain while waiting for a regular appointment, and our emergency access allows you to get pain relief with a same-day or next-day appointment.

7. Will They

Respect Your Time?

Commitments like work, school, and extracurricular activities can make it difficult to make and keep dental appointments. If you arrive on time, your appointment should start promptly -- you should never have to wait. Verify that your new dental office respects their patients by checking waiting room reputations and asking if their appointments usually begin on time.

At Dogwood Family Dental, we work hard to keep our schedules running smoothly and respect your time. When you visit our office, you will experience virtually no wait times, and we will take all the time you need during your appointment. You can feel confident that all your questions will be answered, and all your dental needs met!

8. Do They

Offer Discounts?

Discounts and rewards show that your doctor appreciates you as a patient and cares about giving back to you. Whether it be 0% interest monthly payments or taking a percentage off to save you money, it's good to know what your options are. When consulting with your potential dentist, be sure to ask if they offer any discounts or rewards.

Striving to be the best dentists in the area doesn't mean our team needs to be the most expensive! At Dogwood Family Dental, we want to provide everyone in the Albemarle, Davidson, and Ballantyne, NC, areas with the dental care they need, and we never want anyone to settle for subpar treatment due to financial reasons.

Ask one of our friendly team members for additional information on any of these discount options during your new patient consultation.

10. Do They Accept

Most Insurances?

If you are a patient who intends to use insurance to cover your care, be sure to ask your potential new dentist what they accept. Even if you plan on paying out of pocket, keep in mind that an office that accepts most insurances is an office that is putting effort into being available to more patients!

Dogwood Family Dental aims to be as accessible as possible to our patients. That's why we participate with most insurance plans. If you are unsure what your insurance covers, we are here to assist you! We will communicate with your provider and help you get answers to your questions regarding coverage. Please contact our friendly team to learn more about our accepted insurance plans.

11. Bonus: Do They Provide

Flexible Financing?

We realize this report was only supposed to include 10 key things to look for when choosing a dentist, but affordable care is simply too important to ignore. The fact is, you shouldn't need to forego quality care for financial reasons. If you have dental insurance, be sure to choose a care provider who is in-network with your insurance company. Also, ask if your dentist offers flexible payment options for expenses not covered by insurance. Finally, if you don't have insurance, find out whether your prospective dental provider can do anything to make your care more affordable.

At Dogwood Family Dental, we offer a variety of payment options, so you don't have to sacrifice expert care for affordable treatment. We are in-network with many insurance plans and accept most major credit cards for payment simplicity. We also offer 0% financing with CareCredit and in-house customized financing. Ultimately, our goal is to maximize your insurance coverage and make any remaining balance manageable. Your health should never be put on hold due to cost, and we strive to provide the most flexible payment offers possible for your benefit.

Closing Letter from the Doctors of Dogwood Family Dental

Dear Friend,

We hope this report was helpful and informative! If you've already visited another dentist, we encourage you to follow up and ask any new questions based on what you've learned in this report. If you still aren't satisfied with what they have to say, we invite you to visit our office for a second opinion.

At Dogwood Family Dental, we know that there are many things to take into consideration when choosing a new dentist. In fact, we're sure we could have doubled the length of this report! However, the information you now have will help you choose the right dental office to suit your needs. More importantly, please know that our team is available to answer any questions you may have and get you on the road to your best smile.

If you have any questions for the team at Dogwood Family Dental, feel free to call us at (704) 474-9017 to reach our Albemarle office or (704) 997-3164 to reach our Davidson office. We will be glad to help you!

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